

**Leadership for a  
Healthy Arizona**



Human Rights Committees are made up of volunteers who understand the needs of those with mental illness.

Committee members are dedicated to promoting and protecting the rights of individuals who receive publicly funded behavioral health services.

<https://www.azahcccs.gov/AHCCCS/HealthcareAdvocacy/humanrightsccommittees.html>

Maricopa Human Rights Committee  
% Arizona Health Care Cost Containment System  
701 E. Jefferson St., MD 9000  
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**Dr. Jack Potts**

**Interim Chairperson**

% Yisel Sanchez,

Human Rights Committee Coordinator  
Arizona Department of Health Services

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or  
*Toll Free* (844) 424-0963

## WHO WE ARE

The Maricopa Human Rights Committee (MHRC) is a small committee of volunteers, representing the interests of individuals receiving publicly funded behavioral health services in Maricopa County.

## OUR MEMBERSHIP

The MHRC membership offers diverse experience with respect to the behavioral health system. We are family members, consumers, and individuals with expertise in education, medicine, social services and law.

## OUR AUTHORITY

Created under state statute A.R.S. §§ 41-3803, the MHRC is a non-political, community-based committee. We provide independent oversight to protect the rights of persons who receive publicly funded behavioral health services within Maricopa County.

## WHAT WE DO...

- **protect** the rights of persons who receive behavioral health services,
- **conduct** site visits to behavioral health care facilities,
- **review** incidents and accident reports, ADHS and RBHS findings regarding appeals and grievances,
- **express** concerns and **initiate** investigations and grievances to ADHS and the RBHA,
- **review** and **provide** feedback about ADHS/Division of Behavioral Health Services policies and procedures,
- **make** recommendations to ADHS and the RBHA regarding the quality of behavioral health services,
- **assist** clients identified as needing special assistance in filing a grievance,
- **receive** notices of fair hearings for all clients, and
- **receive** and **review** notices of unmet service needs for all clients.

## WHAT IF I FEEL MY RIGHTS HAVE BEEN VIOLATED?

Do you feel your rights as an individual have been violated? The issue may be able to get resolved by first discussing it with someone on your team.

If the issue is not resolved, you may need further assistance. Call Mercy Maricopa Integrated Care Member Services at (602) 586-1841 or (800) 564-5465.

## WE ARE RECRUITING!

Are you a current or former client or parent? Do you have expertise in psychology, law, medicine, education, special education or social work? We would like to hear from you!

Please call the Maricopa Human Rights Committee Coordinator, Yisel Sanchez, to request an application. You may reach her at (602) 364-4577 or (844) 424-0963.